**Strategic County VASP Meeting.**

**Monday 12th June 2017 10:00-12:30 at Healthwatch Suffolk.**

**Minutes**

Attendees:

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| **Allan Williams**  | Voiceability  | **Neil Broadway**  | NSFT  |
| **Andy Mack**  | NSFT  | **Nettie Burns** | Survivors in Transition  |
| **Chrissie Geesan**  | SCC  | **Nicky Willshere** | Ipswich CAB  |
| **Dan Pennock** | Healthwatch Suffolk | **Nigel Moyes** | NSFT  |
| **Emily Slator (Minute taker)**  | Healthwatch Suffolk | **Richard Squirrel**  | Mental Health service user  |
| **Gary Page**  | NSFT  | **Sarah Lungley**  | Suffolk Libraries  |
| **Geraldine Dougall** | CAS | **Stella Morris**  | Home Group  |
| **Gill Jones (Chair)**  | Healthwatch Suffolk | **Susie Mills** | ILHP  |
| **Guenever Pachent**  | NSFT Governor  | **Tibbs Pinter** | 4YP |
| **Julie Ivring**  | IESCCG  | **Wendy Shepherd** | SUF  |
| **Kevin Vaughan**  | Feedback  |  |  |

Apologies:

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| **Siobhan Hemmet**  | Suffolk Police  | **Lois Bull**  | IESCCG  |
| **Michael Mather** | Julian Support | **Emma Thorpe**  | Racing Welfare  |
| **Peter Haylett**  | NSFT  | **Jayne Davey**  | SUF  |
| **Martin Jones**  | SFC |  |  |
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**Agenda Item 2: Notes from March Meeting**

* GJ did follow up with Megan Felton – the email has been shared on mailing list.
* GJ recirculated information from Demelza Penberth, ILHP
* CP Circulated suicide prevention strategy
* GJ Circulated Time to Change bid.

Last Meetings minutes, appendix 1.

ACTION: GJ to add Chrissie Geeson to circulation list.

**Agenda Item 3: Patient Information Sharing – Julie Irving (IESCCG)**

JI recently attended the Suffolk Show as it was an opportunity to talk to people about the sharing of patient records. A lot of people were shocked this does not already happen amongst clinical professionals within the NHS.

GP’s hold full primary medical records for their patients and basic, other medical professionals can see a patient’s allergies, medication & demographics, nothing else can be shared unless the patient explicitly states so by signing a NHS Summary care record with additional information.

A patient can consent to this information being shared but technology doesn’t always comply. There are 28 different clinical systems in Suffolk alone and the majority cannot share information between each other. This is a huge IT issue that is unlikely to be resolved unless the demand from the public increases and forces them to.

IESCCG have a directive to go out to GP surgeries and state they must start offering these forms and make them more readily available.

In the last 3 months, there has been improved sharing amongst systm one practices, ie 85% of the practices in Suffolk. Originally 14% of 0.5 Million patients shared their summary care record with additional information, rising to 17.3% since JI Started her work.

This programme has worked similarly in Liverpool and has been very successful. After 10 years of hard work, all clinical systems merged into one. This is the Healthy Liverpool Programme.

This does feed into the STP across North East Essex & Suffolk, but not Waveney.

There is a variety of forms available in accessible formats.

GJ stated HWS would help in promoting this on the website etc.

**PLEASE SEE APENDIX 2 NHS INFORMATION ON DIFFERENT MEDICAL RECORDS.**

**Agenda** Item 4: Time to Change Suffolk Hub

The aim of Time to Change is to reduce stigma and discrimination around Mental Health. There will be a total of 16 Time to Change Hubs in England that will roll out in waves, the first 4, then another 4 and then the final 8.

Suffolk has been successful in becoming one of the first 4 hubs. There is little money available and therefore this work should coincide with current responsibilities and be an add-on to general roles in order for it to be sustainable.

Hosting it is the Health & Wellbeing Board and Public Health, with the county VASP to co-ordinate and assist with the delivery of it across Suffolk.

It’s aimed towards the whole community, but with a focus on BME communities, Children & Young People and men.

GJ had a meeting with Public Health regarding Onelife Suffolk’s involvement with community outreach work and signposting about wellbeing too.

Time to Change champions will also be involved, and anyone can register to be a TTC Champion - see the Time to Change website for more information : <https://www.time-to-change.org.uk/>

VASP members are to encourage and participate in the employer pledge which means drafting and sending to Time to Change, an action plan of how the organisation is to support employees and colleagues around Mental Health. Five employers have signed the Time to Change Employer Pledge in Suffolk so far.

The first steering group meeting around the delivery of the project has been held. This will be through locality VASPS, a draft plan for each locality is to be completed by September 2017.

Time to Change is providing mandatory training to the main partners of the bid.

In a survey which involved 80 people in Bury St Edmunds, Lowestoft & Ipswich about their attitudes to Mental Health, all of the 4 first hubs had similar benchmarks.

ACTION: GJ to send out benchmarks survey info and steering group minutes to attendees

**Agenda Item 5: Update on Information advice and guidance service**

Sarah Lungley from Suffolk Libraries discussed IAGS (Information advice and guidance service) - a new partnership between Suffolk Mind, Suffolk Lives and Suffolk Family Carers. The aim is to create a single point of access to IAGS.

Since April 2017, Suffolk Libraries has been asking people what they would want from IAGS. There has been a workshop held in Lowestoft, KV questioned its success as it was implied people weren’t informed about it, SL stated they will consider re-arranging another one in Lowestoft.

The next workshop will be in Bury St Edmunds on 29th June 10am-12:30pm at Bury Library. The date for the Ipswich workshop is still to be arranged. There may also be an online survey available.

The IAGS will link into infolink, but not replicate or replace it. There may in the long term be an IAGS phone line, but this would prove difficult to set up with multiple partners.

**Agenda Item 7: Sustainability & Transformation Plan, Engagement**

There are questions over how to get new people involved with it, as it tends to be the same group of people.

GP’s want to sit on the side of providers to feedback. GD raised concerns over who is going to represent the voluntary sectors at STPs?

ACTION: GaP to invite someone to next county VASP to discuss Mental Health side of STP.

**Agenda Item 9: Strategic Organisation updates**

GaP - Recovery college event is to re-launch new strategy in June in Norwich & Suffolk in September – 22nd September – IP Centre at 10am and registration is required.

The CQC is to visit NSFT again on the 10th July for 2 weeks.

There has been external review on the amount of beds the trust has, it has been stated the amount of beds the trust has is actually about right, but due to different clinical patterns across the trust, the threshold for those requiring a bed varies. There is a need however fir more step-down beds.

AM – Wellbeing, the new website functions have been altered and it would now seem its functioning better and they are receiving a lot less complaints.

SM - ‘Help our homeless’ event on 4th July in Ipswich

WS - Mid Suffolk VASP are every busy and next meeting is on 4th July, come along to say hi & bye to Sue Parker.

GuP -Mental Health roadshow publicising

KV - Waveney VASP is working on getting new members and BME engagement.

**Meeting concluded 12:30pm**